

Terms and Conditions for ERA Realty Network Pte Ltd's ("ERA") My Dream Vacation Agent Participation Lucky Draw

1. These Terms and Conditions apply to the My Dream Vacation Agent Participation Lucky Draw (the "Agent Participation Lucky Draw"), organized by ERA. By participating in the Agent Participation Lucky Draw, each Entrant fully and unconditionally agrees to and accepts these Terms and Conditions.

Qualifying Period

2. The Qualifying Period commences on 12 March 2025 at 00:01 and ends on 31 December 2025 at 23:59.

Eligibility

3. To be eligible for the Agent Participation Lucky Draw and to remain eligible for participation in each individual round, a person must:
 - a. be registered as a real estate salesperson with ERA during the Qualifying Period; and
 - b. not have resigned or be in the process of resigning from ERA at the time any individual round of the Agent Participation Lucky Draw is conducted.
4. ERA reserves the right (in its sole and absolute discretion) to determine the eligibility of any person in relation to the Agent Participation Lucky Draw and ERA may at any time during the Agent Participation Lucky Draw (and whether before, during or after the Agent Participation Lucky Draw), disqualify any person from participating in the Agent Participation Lucky Draw without providing any reason.

Lucky Draw Mechanism

5. Each Entrant shall be eligible for one (1) entry into the Agent Participation Lucky Draw upon securing fifty (50) consumers to successfully sign up as ERA VIPs. For an Entrant to be considered to have secured a consumer to successfully sign up as an ERA VIP, the consumer has to indicate in the registration form for signing up to be an ERA VIP that they were referred by the Entrant as an ERA Trusted Adviser, and the consumer must meet the eligibility requirements and complete the registration process for the ERA VIP account in accordance with the programme's terms and conditions. The registration form for consumers to sign up to be an ERA VIP can be found here: <https://vip.era.com.sg/register>. For the avoidance of doubt, each Entrant may secure multiple entries and participate in the Agent Participation Lucky Draw accordingly. Each eligible Entrant shall be automatically enrolled in the individual rounds of the Agent Participation Lucky Draw for which they qualify.
 - 5A. With effect from September 2025, the following changes shall apply in addition to the above:
 - a. Each Entrant shall be eligible for the Agent Participation Lucky Draw upon securing at least five (5) consumers to successfully sign up as ERA VIPs (instead of fifty (50) consumers).
 - b. Each Entrant's number of chances in the draw shall be equivalent to the number of consumers successfully referred (e.g. if an Entrant refers six (6) consumers, the Entrant shall receive six (6) chances in the draw).
 - c. Entrants who have previously won a prize remain eligible to participate in subsequent rounds of the Agent Participation Lucky Draw, provided that they have successfully

referred at least five (5) additional consumers after winning. For the avoidance of doubt, the referral counter for such Entrants shall reset to zero after winning, and only new referrals thereafter will count towards subsequent eligibility and chances.

6. Each Entrant shall have one (1) chance to win a Prize in the entire Agent Participation Lucky Draw subsequent to their registration as an Entrant. For example, if a person becomes an Entrant on 20 May 2025, they will be entered into the lucky draws that will be conducted on 17 June 2025, 15 July 2025, 19 August 2025, 16 September 2025, 21 October 2025, 18 November 2025, 9 December 2025 and 15 January 2026. For the avoidance of doubt, from September 2025, each Entrant shall instead be entitled to one (1) chance in the Agent Participation Lucky Draw for every successful consumer referred during the Qualifying Period (subject always to the eligibility requirements in Clause 5 above). The number of chances is accumulative and will continue to carry forward across subsequent monthly draws until the Entrant has won, after which the counter will reset to zero. For example, if an Entrant makes 3 successful referrals in September and 2 more in October, they will enter the October draw with 5 chances. If the Entrant wins in October, the counter resets to zero for the following month.
7. If an Entrant wins a Prize, the Entrant will be removed from the remaining rounds of the Agent Participation Lucky Draw. For the avoidance of doubt, from September 2025 onwards, Clause 5A(c) shall apply and such Entrants may requalify by referring at least five (5) additional consumers, with their referral count reset after each win.
8. One (1) Prize will be drawn each month from April 2025 to January 2026. The first round of the Agent Participation Lucky Draw shall be held on 22 April 2025 during the Asia Pacific Business Conference (APBC) at Marina Bay Sands and the subsequent rounds of the Agent Participation Lucky Draw shall be held during the monthly awards ceremony. Unless otherwise notified by ERA, the first round of the Agent Participation Lucky Draw on 22 April 2025 will be conducted at a live event and telecasted live onto ERA's Facebook Page and the subsequent rounds of the Agent Participation Lucky Draw will be displayed on a television screen and telecasted live into ERA's Facebook Page. The draws shall be shown via Facebook Live. The Winners will be drawn at random. The lucky draws shall be conducted on a computerized programme with a randomization formula. Notwithstanding the aforesaid, ERA reserves the right to conduct the lucky draws in-person and/or in any other manner and/or by any other method decided by ERA.

Date of Lucky Draw	Time	Cut-off Date for Participation	Prize
22 April 2025	14:00 – 15:00	31 March 2025	S\$500
20 May 2025	14:30 – 15:30	30 April 2025	S\$500
17 June 2025	14:30 – 15:30	31 May 2025	S\$500
15 July 2025	14:30 – 15:30	30 June 2025	S\$500
19 August 2025	14:30 – 15:30	31 July 2025	S\$500
23 September 2025	14:30 – 15:30	31 August 2025	S\$500
21 October 2025	14:30 – 15:30	30 September 2025	S\$500
25 November 2025	14:30 – 15:30	31 October 2025	S\$500
16 December 2025	14:30 – 15:30	30 November 2025	S\$500
20 January 2026	14:30 – 15:30	31 December 2025	S\$500

****Please note that the individual rounds of the lucky draw will be held online between either 14:00 to 15:00 and 14:30 to 15:30 (depending on the date of the draw) during the Monthly Awards. The individual rounds of the lucky draws are expected to conclude earlier than 15:00 or 15:30 depending on the number of entries or other factors. The draws will end once all relevant processes are complete, and the time may vary.**

9. Unless otherwise notified by ERA, each individual round of the Agent Participation Lucky Draw shall be conducted on the dates set out above at the ERA APAC Centre, which is at 450 Lorong 6 Toa Payoh Singapore 319394, except the draw on 22 April 2025 which will be conducted at Marina Bay Sands. Notwithstanding the foregoing, ERA reserves the right to conduct the draw at such other dates and time as ERA may determine at its sole and absolute discretion at the ERA APAC Centre or at such other venue.
10. By sharing the sign-up link with any person to register for ERA VIP membership and/or to participate in the My Dream Vacation Lucky Draw for consumers, the Entrant warrants that the Entrant has read and understood the terms and conditions of the Agent Participation Lucky Draw and consents to be bound by its terms. For the avoidance of doubt, this clause is without prejudice to Clause 1 of these Terms and Conditions.
11. By sharing the sign-up link with any person to register for ERA VIP membership and/or to participate in the My Dream Vacation Lucky Draw for consumers, the Entrant warrants that the Entrant has read and understood the terms and conditions of the My Dream Vacation consumer draw as well as the terms of ERA VIP Membership Terms and Conditions. For the avoidance of doubt, this clause is without prejudice to Clause 1 of these Terms and Conditions.
12. ERA reserves the right (in its sole and absolute discretion) to determine whether an Entrant has secured an entry for the Agent Participation Lucky Draw and ERA may at any time during the Agent Participation Lucky Draw (and whether before, during or after the Agent Participation Lucky Draw), disqualify any entry from being entered into the Agent Participation Lucky Draw without providing any reason if it determines that the entry does not meet the criteria as set out in Clause 3 and Clause 5 above.

Announcement

13. The results of the individual rounds of the Agent Participation Lucky Draw including Winners' names and their CEA Registration Number will be published on the My ERA Portal as well as ERA's Facebook page within 7 days after the determination of the results.

Prize Winner Notification

14. Winners will be contacted via email within 7 days after the determination of the results of each individual round of the Agent Participation Lucky Draw via the Entrant's registered email address with ERA.
15. Winners for the individual rounds of the Agent Participation Lucky Draw shall contact ERA within 30 days of the announcement.

16. Winners for the Agent Participation Lucky Draw shall claim their Prize from ERA within 6 months of the announcement of the respective round of the Agent Participation Lucky Draw for which they were Winners. If any prize is unclaimed or the Winner otherwise does not accept the Prize won by the end of the stipulated period, the Prize shall be forfeited.

Liability and Indemnification

17. ERA is not responsible for:

- a. Electronic transmission errors or delays resulting in an inability to participate in the Agent Participation Lucky Draw, claim a Prize or other loss;
- b. Theft or destruction or unauthorized access to or alterations of any entry materials, or for technical hardware, software failures of any kind. Lost or unavailable connections, or delayed computer transmission, whether caused by the ERA, or by any of the equipment; or
- c. Programming associated with or utilised in the Agent Participation Lucky Draw or by any technical or human error which may occur in the processing of submissions which may limit, restrict or prevent a party's ability to participate in the Agent Participation Lucky Draw or claim a Prize.

Proof of delivery of an entry or email is not proof of receipt by ERA.

18. Each Entrant agrees to release and hold harmless ERA and its directors, officers, employees, agents and/or representatives from any liability, illness, injury, death, loss, litigation, claim, or damage that may occur, directly or indirectly, whether caused by negligence or not, from: (i) their participation in the Agent Participation Lucky Draws, and/or (ii) their acceptance, possession, use or misuse of any Prize or any portion thereof.
19. Each Entrant agrees to indemnify ERA and its directors, officers, employees, agents and/or representatives against any losses, claims, demands, liabilities, costs and expenses for personal injury or death, loss, damage to property, breach of any obligations, warranty or representation, fines and penalties, which may be imposed on or which ERA may suffer or incur or which may be made, instituted or asserted against ERA arising out of or by reason of negligent acts, omission, fraud, wilful misconduct, or a breach of obligations, covenants, representations or warranties by the Entrant in connection with the Agent Participation Lucky Draw.
20. All Winners whose Prizes have been unclaimed/unredeemed or forfeited hereunder shall not be entitled to any payment or compensation.

Participation and Personal Data

21. By accepting the Prize, the Winner agrees to the collection and public disclosure of his name, CEA Registration Number and image recordings for publicity or commercial purposes in relation to the Agent Participation Lucky Draw and the My Dream Vacation Lucky Draw for consumers.

22. The Winner consents to being photographed or recorded by ERA's authorized photographers and videographers and consents to ERA's use of such images, films or recordings for creating marketing and publicity materials for public transmission.
23. Participation in the Agent Participation Lucky Draw requires the processing of the Entrant's personal data including name, date of birth, NRIC/Passport number, nationality, gender, email address, mobile number, bank account details (for relevant winners) and residential address. ERA may use Entrants' personal data for the purposes of administering the Agent Participation Lucky Draw and/or arranging for the redemption of the Prize.

Other Terms and Conditions

24. The Terms and Conditions of this Agent Participation Lucky Draw may be revised from time to time at ERA's sole discretion without prior notice. In the event of any discrepancy between these Terms and Conditions and any other marketing, promotional, advertising or other materials, these Terms and Conditions shall prevail.
25. ERA's decision on all matters relating to the Agent Participation Lucky Draw shall be final, conclusive and binding. No appeal will be allowed.
26. ERA reserves the right to disqualify any Entrant who is found at any time (whether before, or after the receipt of any Prize) to be in breach of any of the Terms and Conditions set out herein and/or in breach of any of the terms and conditions in any agreement with ERA. All Prizes awarded to the aforesaid Entrant shall be forfeited and returned to ERA promptly.
27. If any provision of these Terms and Conditions are found to be invalid, illegal, or unenforceable, that provision shall be modified to the minimum extent necessary to make it valid, legal, and enforceable. If modification is not possible, the provision shall be deemed severed, and the remaining provisions shall remain in full force and effect.
28. The Agent Participation Lucky Draw and these Terms and Conditions shall be governed by the laws of the Republic of Singapore and all Entrants are deemed to have agreed to submit to the exclusive jurisdiction of the Singapore courts.
29. These Terms and Conditions are not intended to confer any rights to any third party under the Contracts (Rights of Third Parties) Act (Cap. 53B) to enforce any provision of these Terms and Conditions, and the operation of the said act is hereby excluded.